

Appendix 1 – Progress with EP Scheme deliverables

1. More Frequent and reliable services

Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
A61 bus priority road widening scheme	SYMCA	31/03/2024	Phase 1 still on track, but risk of delay from need for other survey and other factors Phase 2 deferred, due to land assembly issues. PROPOSAL Delivery of phase 2 to be removed at next EP Scheme revision	R
A630 Doncaster bus scheme with traffic signal technology	SYMCA	30/04/2023	Works to upgrade traffic signals is well advanced and on track to deliver	G
New iPort bridge	SYMCA	31/03/2024	Scheme is under construction and on track to deliver	G
Improving bus service punctuality in Barnsley	BMBC/ SYMCA	31/03/2023	Delivery of 7 'hotspot' bus priority schemes in Barnsley	G
Introduction of pilot DRT service in at least one area, subject to funding from LUF being confirmed	SYMCA	30/09/2023	LUF bid was unsuccessful. No funding currently available. We are reviewing funding options, and will need to change the delivery timeline. PROPOSAL Deliverable date to be put back at next EP Scheme revision.	R
Review existing Voluntary Partnership Agreements and retain or enhance operational requirements	Operators	30/09/2022	Operators to review/confirm	A

2.Improvements to planning/integration with other modes

Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
Installation of 193 new real time information displays	SYMCA	31/03/2023	40 stops are outstanding mainly due to electrical works, and expected to be completed by mid-April 2023.	G
Sheffield City Council to ensure all parties have access to UTMC system in order to deliver better real time network information to operators and customers	SCC	31/03/2023	TBC	A
Ensure that real time data is provided to SCC for use in UTMC system to improve reliability and customer information	SYMCA	31/03/2023	TBC	A
Develop one integrated source of information to plan journeys and promote the agreed source. Operators to support.	SYMCA and operators	31/03/2023	Included in LUF bid, but bid was unsuccessful. TSY journey planner options currently being evaluated. Once provider selected, the product will need to be developed and tested before promotion and adoption as single source of truth. PROPOSAL Deliverable date to be amended at next EP Scheme revision.	R

3.Improvements to fares and ticketing Multi Operator Ticketing Schemes

Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
Introduce/implement a 'tap and cap' system across the network, subject to the necessary technological solution being provided by the DfT	SYMCA and operators	31/03/2023	The technological solution being referred to, Project Coral, is being progress by DfT but is still some way from delivery. Roll out of single-operator Tap and Cap being undertaken by First. Stagecoach plans national rollout with timing TBC. PROPOSAL Deliverable date to be amended at next EP Scheme revision.	R
Convert remaining on-bus electronic payment machines to contactless	Operators	31/03/2023	Included in LUF bid, but bid was unsuccessful. Exploring other potential funding sources for remaining 40-50 vehicles in scope. PROPOSAL Deliverable date to be amended at next EP Scheme revision.	R
Review the removal of single operator products in most localised areas (deferred until impact of Government's £2 single flat fare initiative for 2023 is understood)	Operators	TBC	Work on ticket simplification has been progressing. We are reviewing scope to simplify without subsidy.	A
Review premium levels on multi operator ticket products	Operators	TBC	Part of ticket simplification work above	A
Price rises limited to once a year	Operators	30/09/2022	Ongoing. Awaiting any fare rise confirmation from First South Yorkshire.	G

4.Higher Specification buses

Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
Retain standards within existing Voluntary Partnership Agreements and include within new standard to be agreed	Operators	30/09/2022	Operators to review/confirm	A
Procurement of up to 27 electric buses and provision of charging infrastructure at interchanges, on-street and at depots,	Stagecoach/ SYMCA	31/03/2024	Ahead of target. The plan is to take delivery of the buses in autumn and have them on the road by Jan 2024.	G
Upgrade part of SY community transport fleet to electric vehicles, with charging facilities at selected depots	SYMCA	30/12/2023	On target. Full Business Case has been approved by MCA. 11 electric minibuses proposed, distributed across the 4 CT operators in South Yorkshire, along with charging infrastructure. Procurement will commence in near future.	G
Electric bus trial in Doncaster	DMBC	31/03/2024	Trial was to have been a Robin Hood airport shuttle. With closure of the airport, new options being considered. PROPOSAL Deliverable date to be amended to 31/03/25 at next EP Scheme revision.	R

5. Improvements to passenger engagement

Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
Service changes to be limited to twice per year	Operators	30/09/2022	Ongoing. Major change took place on 2 October 2022, with next main change currently planned for 23 July.	G
Commence work to agree a new Customer Charter to apply across the whole network (SYMCA)	SYMCA	30/09/2022	Charter has been drafted, due for consideration at EP Board on 21 March 2023	G
Develop new forum for passenger representation, to include bus user groups, representatives of disabled people and local business groups	SYMCA	30/06/2022	Ongoing - EP Forum operational	G

6. Strong network identity

Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
Extension and implementation of the 'Safe Places' scheme to cover the whole network	SYMCA and operators	31/03/2023	Requires further work to ensure consistency of driver training across operators and adoption of minimum standards on and off vehicle.	A
Implementation of a common branding across South Yorkshire transport network		31/03/2023	Decision on branding deferred at EP Board meeting on 31 January 2023.	A
Installation of at least 140 new shelters	SYMCA	31/03/2023	On programme for delivery.	G